



We must have a copy of the certificates listed below *BEFORE* your dog can start Day Care or have Salon Services.

- Vaccination Certificate**
- Certificate of Sterilization** (Only required when attending day care)

Check the box that corresponds to the service(s) you are interested in:

- Day Care*
- Grooming*
- Pet Taxi*

OWNER INFORMATION (please print)

NAME			
ADDRESS			<i>Postcode:</i>
CONTACT NO.	<i>Mobile No:</i>	<i>Home No:</i>	
EMAIL ADDRESS			
EMPLOYER	<i>Work No.</i>		
EMERGENCY CONTACT	<i>Name:</i>	<i>Mobile No:</i>	

PET INFORMATION

1. NAME		BREED		
D.O.B		STERILIZED		SEX
2. NAME		BREED		
D.O.B		STERILIZED		SEX

VETERINARY CLINIC

PRACTICE	<i>Name of your Vet: Dr</i>		
CONTACT NO.			
ADDRESS			<i>Postcode:</i>



General information

- ❖ How did you hear of K9 to 5 Dog Day Care & Grooming?

- ❖ Has your dog ever been groomed before? If yes, how was their overall behaviour?

- ❖ Has your dog ever attended day care before? If so where? (Only answer if attending day care)

Health & Grooming (Please Circle)

- ❖ Is your dog on a flea prevention program? Yes / No
- ❖ Is your dog wormed regularly for both Gastrointestinal and Heartworm? Yes / No
- ❖ Does your dog have any hip/joint problems? Yes / No
- ❖ Does your dog have any sensitive areas on his/her body that he does not like touched? Yes / No
- ❖ How does your dog react to having his/her nails clipped?
- ❖ Does your dog take any medications? (aside from worm prevention) Yes / No
- ❖ Has your dog been sick recently? Yes / No
If yes, when, what was treatment? _____
- ❖ Does your dog have any known allergies or food restrictions?

Behaviour

- ❖ How does your dog have react to people/dogs coming into your house?
Growl Bark Hide Wag Tail Jump Up
Other (Please Specify) _____

- ❖ Are there any kinds of people/dogs that your dog automatically fears or dislikes?
Tall People Short People Elderly Postman
Other (Please Specify) _____

- ❖ Has your dog ever bitten person or another dog? Yes / No
What were the circumstances?

- ❖ Is your dog overly frightened or nervous about anything? Vacuum, Thunder, Umbrellas? Yes / No

- ❖ How does your dog react to other dogs approaching when you are out on a walk?
Growl, Bark, Wag Tail? Etc

A. On Lead _____
B. Off Lead _____

- ❖ Has your dog ever jumped or climbed over a fence? Yes / No
If Yes, How high was it? _____

- ❖ Does your dog have any problems in the following areas?
 - Mouthiness (chews on hands or clothing) Yes / No
 - Housetraining Yes / No
 - Excessive barking Yes / No
 - Chewing / Destructiveness Yes / No
 - Coprophagia (eating faeces) Yes / No
 - Separation Anxiety Yes / No

- ❖ Has your dog ever growled at anyone or another dog when they take food or toys away? Yes / No

- ❖ How often and where does your dog socialize with other dogs?

- ❖ Is your dog fearful or aggressive around small or large dogs? Yes / No
- ❖ Are you able to remove things from your dogs mouth? Yes / No
- ❖ How does your dog react to puppies?

- ❖ What obedience training has your dog had?

- ❖ What commands do they understand?



Please make sure that you read the information below and sign the waiver page attached. Pages 5, 6 & 7 are for your records.

K9 to 5 Day Care Requirements

To ensure the health and safety of your pet and of other guests, we require that all of our clients comply with the following rules and regulations:

Days & Hours: For your convenience K9 to 5 Dog Day Care is open Monday to Friday 7am to 5.30pm. (Closed Public Holidays)

Dogs can be dropped off at 7am (no earlier) & must be picked up by 5.30pm. A late pickup fee will be charged at \$10.00 per 15minutes or part thereof. If you are aware you are going to be late please advise us ASAP. Our after hours number is 0433 003 211.

Please Note: All new dogs must arrive at 7am on their first day of day care.

Age: All dogs must be 4 months of age or older. Puppies and shelter dogs must have been at home for 2 weeks prior to coming to day care.

Sex: All dogs over the age of 10 months must be neutered or spayed.

Vaccinations: All dogs must have up to date vaccinations. Owners must submit written proof that their dogs have a current C5 vaccination, (which includes kennel cough).

Health: All dogs must be in good health. Owners will need to certify that their dog is in good health and has not been ill in the last 30 days. On admission all dogs must be free from any illness/condition that could potentially be communicated to other dogs.

Behaviour: Owners will need to certify that their dog has not harmed or shown aggression or threatening behaviour towards any persons or other dogs. We will accept your verbal assurance.

Application: All dogs must have a complete, up to date and approved application on file prior to attending day care.

Rates: Due and payable in the morning of admission on the day of each attendance.



Reservations: Required. Cancellations with less than 24 hours notice and no-shows will be charged full fees.

Pet Taxi Services: All bookings are due and payable either in advance or on the day of service.

What to bring: Your dog must have a collar with ID tag and be walked on a lead at all times to and from the centre. All items should be clearly labelled with your dog's name. Please do not bring personal items like toys or bones as this is a cage free environment, and we cannot guarantee their exclusive use. We have water bowls, treats and plenty of toys.

Medication: Please clearly label medications and include written instruction with your dogs name, type of medication, dosage and frequency. Please include enough medication for the length of your dogs stay. Please alert us in advance if you know your dog will require medication.

K9 to 5 reserves the right to refuse a dog to day care if they display signs of a communicable illness or are taking medication for the same. Please understand this is to ensure the general health and welfare of all dogs in our care.

Visiting Hours: You are welcome to view our facilities at K9 to 5 Dog Day Care by appointment.

Appointment times are only available between 5.30pm – 6.00pm Monday to Friday because we like to spend quality time with the dogs and provide constant supervision. Simply arrange a time over the phone with one of our staff.

We encourage you to bring your dog/s, as this will give your dog the opportunity to become familiar with the environment before their trial day.

If you have any questions we are happy to answer them for you at this time.



**Opening hours: 7.00am – 5.30pm
Monday to Friday**

One dog, one visit per week	\$38.00 per day (Inc GST)
Two or more visits per week	\$35.00 per day (Inc GST)
Two dogs together for one visit	\$70.00 per day (Inc GST)

Please Note:

- **Bookings are essential as we only take a certain number of dogs per day.**
- **If you are unable to keep your booking please advise us 24 hours before or we will have to charge you the full fees for the day care or service you had booked with us. Similarly if you need to book in at short notice please ring us and we will endeavour to fit you in.**
- **Payment for day care is to be made at time of drop off.**
- **We accept cash or EFTPOS transactions.**
- **We also have direct debit available for our regular clients.**



WAIVER & RELEASE OF LIABILITY

In consideration of being accepted to have my dog(s) attend day care at K9 to 5 Dog Day Care:

1. I acknowledge that:

- a. In admitting my dog(s), K9 to 5 Dog Day Care is relying solely on my representations that my dog(s) are in good health and has not harmed or shown aggressive or threatening behaviour towards any person, animal or thing.
- b. K9 to 5 Dog Day Care is a cage free environment and I accept that there are inherent risks associated with such an environment, including (but not limited to):
 - i. Transfer of communicable illness, such as kennel cough
 - ii. Injuries, including broken nails, abrasions, cuts and sore pads and
 - iii. Behavioural problems
 - iv. Although K9 to 5 Dog Day Care carefully screen all applicants, occasionally it is discovered that this is not an appropriate environment for every dog. K9 to 5 retains the discretion to temporarily or permanently remove my dog(s) from the day care at any time.
 - v. I have read and understood the K9 to 5 Dog Day Care Waiver & Release of Liability and the Day Care Rules.

2. I agree that:

- a. I am solely responsible for any loss, damage or harm caused or contributed by my dog(s) while it is attending day care at K9 to 5.
- b. While my dog(s) is in the care and custody of K9 to 5 Dog Day Care and in the case that I cannot be contacted and/or in the event of an emergency, K9 to 5 Dog Day Care, its agent or representative may seek immediate veterinary care for my dog.
- c. I am responsible for all costs associated with clause 2a and clause 2 (b),
- d. I will abide by the rules set out in the K9 to 5 Waiver & Release of Liability and the K9 to 5 Dog Day Care Rules & Regulations, accepting all terms, conditions and statements contained within.

3. I release K9 to 5 and its employees and agents, from all liability and indemnify K9 to 5 Dog Day Care from any and all claims of every kind and nature whatsoever, arising directly and indirectly, from my dog(s) participation in activities or use of service, including and legal claims and medical expenses.

I HAVE READ THIS AGREEMENT, UNDERSTAND ITS TERMS AND UNDERSTAND THAT I AM WAIVERING CERTAIN LEGAL RIGHTS BY SIGNING IT:

Signature of dog owner:.....Date:.....

Print Name:.....